

JULY 2022

HIDDEN CANYON ESTATES

NEW PROPERTY MANAGER

Please join us in welcoming Patrick Cardenhead as the new Property Manager for Hidden Canyon Estates with over 25 years experience in HOA Community Management. He will serve your community well. If you have any concerns regarding Hidden Canyon Estates, please feel free to contact Patrick at (949) 561-0182 or via email at: pcardenhead@keystonepacific.com

ANNOUNCEMENT

IMPORTANT INFORMATION

For escrow or refinancing

HomeWiseDocs.com

Keystone Pacific Property Management, LLC is pleased to announce its transition to HomeWiseDocs.com, the next generation in document and data delivery for resale packages, resale demands, lender questionnaires and association documents. HomeWiseDocs.com provides reliable, around-the-clock online access to all governing documents and critical project data for lenders, closing agents, real estate professionals, and homeowners from Keystone Pacific's managed communities. Please see below for login information:

Online Chat at www.homewisedocs.com

Help Desk: 866.925.5004 x 1

e-mail: info@homewisedocs.com

Log on to www.homewisedocs.com and select the Sign Up link to register.

The many system enhancements geared toward an improved user experience includes:

- Order by address or association name
- Email and SMS text completion notices for users
- Track orders online with confirmation
- Much more!

City of Rancho Santa Margarita
Information:

The Bell Tower Regional Community Center 22232 El Paseo, **RSM**
(949) 709-7592

ARCHITECTURAL REMINDER

As a reminder, if you are planning ANY type of exterior modifications to your home: **including but not limited to painting, front or rear yard landscaping, artificial turf installation, solar panels installation, window replacement, etc.**, please remember you must **FIRST** submit the required architectural application for review and approval by the Architectural Committee **prior to commencement of any work.** **The application fee is \$75.00 for major remodels/tear downs and \$50.00 for all other submittals.**

Architectural applications are available online at:

www.hiddencanyonestates.org or by calling Keystone Pacific Property Management at 949-833-2600.

We will be happy to email or mail an application to you.

BOARD OF DIRECTORS:

President/Treasurer: Manu Ohri

Vice-President: Vacant

Secretary: Naji Doumit

MEETINGS ARE QUARTERLY

NEXT BOARD MEETING:

JULY 14, 2022

3:00 PM Via Zoom

Contact Management for Zoom information

The final agenda will be posted at the greenbelt near the Hidden Canyon Estates monument 4 days prior to the meeting date. You may also obtain a copy of the agenda by contacting management at (949) 381-3676.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Patrick Cardenhead

Phone: (949) 561-0182

pcardenhead@keystonepacific.com

COMMON AREA ISSUES:

Adriana Lopez

Phone: (949) 381-3467

alopez@keystonepacific.com

Emergency After Hours:

(949) 833-2600

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833-2600

customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838-3239

architectural@keystonepacific.com

Managed by Keystone
16775 Von Karman Ave., Suite
100
Irvine, CA 92606

JULY 2022 REMINDERS

COMMUNITY IMPORTANT REMINDERS

For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

Street Sweeping Day

Tuesday's

Please make sure the streets are clear so that the sweeper can clean the streets and gutters properly.

Trash Pick-Up Day

Friday

Please remove trash cans from the common areas after this day.

Next Board Meeting

Date: July 14, 2022 Time: @ 3:00PM

Location: Contact Management for Zoom information at ajarez@keystonepacific.com

KEYSTONE PACIFIC WILL BE CLOSED IN OBSERVANCE OF THE FOLLOWING HOLIDAY

Monday, July 4th - Independence Day

PET WASTE DISPOSAL & LEASH REMINDER

Please take your dog's droppings with you and place in your own trash or an Association trash can vs. depositing in other's yards or trash cans, or in the maintenance area landscape. Please ensure your dog is always on a leash, per City laws.

Thank you!



Are you looking for an easier way to pay your monthly Homeowners Association dues and receive your statements?

Want to save money on postage? Not receiving your statements in the mail? SIGN UP FOR E-STATEMENTS. If you would like to receive your monthly statement and enclosures via email you may sign up via the KPPM Connection by logging on to the Community Website at <https://hiddencanyonstates.org/>. Should you have any question or need assistance please contact Customer Support at CustomerCare@keystonepacific.com or by calling (949) 833-2600.

